

भारत सरकार
मूल्यांकन महानिदेशालय

(केन्द्रीय उत्पाद एवं सीमाशुल्क बोर्ड)
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GOVERNMENT OF INDIA
DIRECTORATE GENERAL OF VALUATION
(Central Board of Excise & Customs)

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Dated: 7.08.2012

DESIGN, DEVELOPMENT, IMPLEMENTATION
AND MANAGEMENT
OF DATABASE
TO MAINTAIN
THE CUSTOM VALUATION BULLETIN
IN DIGITAL FORMAT
FOR DIRECTORATE GENERAL OF VALUATION
REQUEST FOR PROPOSAL

1. INFORMATION AND INSTRUCTIONS TO BIDDERS

1.1 Introduction & Issuer

Directorate General of Valuation (DGOV), CBEC, Ministry of Finance, Department of Revenue, Government of India, publishes Customs Valuation Bulletin on a monthly basis for circulation to the Customs field formation across the country. This valuation bulletin *inter alia* includes information such as the case law on Customs Valuation corresponding to the previous month, international prices for commodities from reputed and reliable international journals and databases, one time data as well as domestic prices on commodities as published in national newspapers. The DGOV, invites reputed software developers to submit their technical offers for development of database application to maintain the Custom Valuation Bulletin in Digital Format in accordance with the conditions and manner prescribed in this Request for Proposal (RFP) document.

1.2 Purpose

The purpose of this Request for Proposal (RFP) is to seek the services of software developers that would design, develop, test and implement the database application to maintain the Custom Valuation Bulletin in Digital Format as per the requirements of the DGOV. This document provides information to enable the bidders to understand the broad requirements to submit their "Bids". The detailed scope of work is provided in Para 2 of this RFP document.

1.3 Eligibility Criteria

Bidders who fulfill all of the following eligibility criteria would be considered for evaluation.

- (i) The bidder should have an establishment registered in India and have been in existence for the last five (5) years;

- (ii) The bidder should have successfully designed, developed and implemented a minimum of three (3) similar projects in last three (3) years.
- (iii) Technical eligibility :
 - (a) The Bidder should be registered for Service Tax and Income Tax in India wherever applicable;
 - (b) The Bidder must not be blacklisted by any Government organization in India at the time of submission of the RFP;
 - (c) All the above must be substantiated through suitable documentary proof in support as provided in the formats for submission.
 - (d) Bidders may note that Consortium or outsourcing of work is not allowed.

1.4 Submission of Bids

(1.4.1) The Bidders are expected to submit their offers in Technical Bid and in the format given in this document. Two copies have to be submitted, titled as 'Original' and 'Duplicate'. So, in all, there has to be –

- (1) Technical Bid – Original
- (2) Technical Bid – Duplicate

(1.4.2) The Bidders are expected to submit One (1) soft copy of their technical bid only on a non-rewritable CD media in a separate sealed envelope with the Original Technical Bid. The CD media must be duly signed using a permanent pen/marker and should bear the name of the bidder submitting the bid.

(1.4.3) The hardcopy version will be considered as the official proposal.

(1.4.4) Bid submission format: The bid should include the following information:

- a) Name of the Organisation;
- b) Address:

- c) Whether proprietorship/partnership/company/PSU;
- d) Size of the organization;
- e) No. of persons intended to be engaged for this project and their qualifications;
- f) Experience;
 - (i) No. of years for similar project;
 - (ii) Experience in design of software solutions (details of the project undertaken);
 - (iii) Experience in Govt./PSU/private sector projects, (details of the project undertaken);

1.5 Validity and language of the Bids:

- (i) Bids shall remain valid for 120 days after the date of opening of Bids prescribed by DGOV. A bid valid for a shorter period may be rejected by the DGOV as non-responsive;
- (ii) In exceptional circumstances, DGOV may solicit the Bidder's consent to an extension of the period of validity. The request and the responses there to shall be made in writing;
- (iv) The Bids prepared by the Bidder and documents relating to the bids exchanged by the Bidder and DGOV, shall be written in the English language.

1.6 Modifications and withdrawal of proposals

Proposal will not be allowed to be modified or withdrawn in the interval between the deadline for submission of proposals and the expiration of the validity period specified by the bidder on the proposal form.

1.7 Acknowledgement of understanding of terms

By submitting a proposal, each bidder shall be deemed to acknowledge that it has carefully read all sections of this RFP, including all forms, schedules and annex hereto, and has fully informed itself as to all existing conditions and limitations.

2. GENERAL INFORMATION AND SCOPE OF WORK

2.1 Directorate General of Valuation (DGOV), is an organization working under the Central Board of Excise and Customs (CBEC), Ministry of Finance, Department of Revenue, Government of India. The DGOV publishes Customs Valuation Bulletin on a monthly basis for circulation to the Customs field formation across the country. This valuation bulletin *inter alia* includes information such as the case law on Customs Valuation corresponding to the previous month, international prices for commodities from reputed and reliable international journals and databases, one time data as well as domestic prices on commodities as published in national newspapers. The DGOV, invites reputed software developers to submit their technical offers for development of database application to maintain the Custom Valuation Bulletin in Digital Format in accordance with the conditions and manner prescribed in this Request for Proposal (RFP) document.

2.2 The present system works as under:

The DGOV publishes the valuation bulletin in the form of a printed booklet. The bulletin is also scanned and converted into PDF format (image) and placed on the DGOV website. Presently the said bulletin is published on a monthly basis. The information contained in the bulletin assists the assessing officers in import assessment. This valuation bulletin *inter alia* includes information such as the case law on Customs Valuation corresponding to the previous month, international prices for commodities from reputed and reliable international journals and databases, one time data as well as domestic prices on commodities as published in national newspapers. The information available through the bulletin is sourced from internet websites and other electronic

sources such as Excus etc. which provide such information in an indexed and searchable format.

- (i) However, it becomes tedious and time consuming for the assessing officers to go through each and every page of the book to search for the relevant data for the commodity under assessment. The bulletin available on DGOV website is non-indexed i.e., no search for particular key words corresponding to a commodity can be made in the electronic image.
- (ii) From August 2011 onward major contents of the Bulletin are made available in searchable format details of which is as under:

Sr.No.	Name of Publication	Contents
1.	Public Ledger	: Price extracts for Agricultural and Vegetable products
2.	Platt's	: Price extracts for Petroleum as well as plastic products
3.	Chemical Weekly	: Price extracts for Chinese Chemical
4.	Tecnon Orbichem	: Price extracts for Textiles
5.	(i) Metal Bulletin (ii) www.steelprices-india.com	: Price extracts for Base Metal and products there off
6.	World Bank commodity price data	: Price extracts for Energy / agricultural / beverages / metals and minerals

- (iii) The Oil World weekly publication provides the data in respect of edible oils although online but the same cannot be made available in searchable format as the said publication does not allow making a copy of the same. The data is saved in a file by using the 'Print Screen' option following which a printout is taken and placed in the bulletin as one of its contents.

2.3 Scope of Work

2.3.1 The data obtained from these electronic sources which is presently printed in the valuation bulletin can actually be sorted out and indexed in an electronic database along with relevant CTH/CTSH, making it available for the use of assessing officers at the click of a button. This will make it easier for the assessing officer to form a judgment about the acceptability of transaction value for the commodity under assessment. The availability of entire data and case law will considerably reduce the time required for process of assessment of value.

2.3.2 To provide the data from the bulletin in 'searchable' form for a requisite period as decided by the DGOV for analysis of pricing trends of commodities and for legal purposes where investigations are going on.

2.3.3 Apart from enabling the users to access these data on the websites directly, the data may also be compiled in a database and provided to users.

2.3.4 Document search and repository to include search feature to index documents based on parameters and keywords by designing a query module.

2.3.5 The database to have the following key features :

- (i) Search on the basis of – Articles, Monthly, Yearly, Keywords, Particular topics, Section-wise, Rules, Edition, Order Number, Date, Information, Commodity, CTH/CTSH.
- (ii) Search Results to be shown in Table format. Such results should be allowed to be saved in Excel/Word format, as the case may be.
- (iii) To provide the whole documents in the Results
- (iv) To index the documents according to key parameters to show the results faster.

- (v) The Valuation Bulletin in searchable format will be a part of the departmental website, <http://www.dov.gov.in/>

3. Pre Bid Conferences:

3.1 DGOV will host a pre-Bid conference, tentatively scheduled to occur on 23-08-2012 at 11:30 hrs at DGOV, 7th Floor, New Customs House, Mumbai-1 (venue). Bidders are requested to visit the website www.dov.gov.in, for any changes in the date and venue of the conference and any other information related to this RFP.

3.2 The purpose of the conference is to provide bidders with information regarding the RFP and the Project requirements, and to provide each bidder with an opportunity to seek clarifications regarding any aspect of the RFP and the Project.

3.3 Other expectations of DGOV from the software will be explained in the pre-bid conference.

3.4 All enquiries/clarifications from bidders or prospective bidders relating to this RFP must be directed in writing or via email only to the contact persons notified below:

	Name of the Persons	Mobile No.	Address	Email Address
1.	Shri S. D. Chand, Deputy Commissioner	9819260098	DGOV, New Customs House, Mumbai- 1	directorate.valuation@dov.gov.in
2.	Shri Y. P. Gupta, Superintendent	9969184876	-do-	dgovhq@gmail.com

4. Software License

4.1 It should be on a Open Source Technology. The DGOV should not be required to pay for any other licence or maintenance charges in respect of the software;

4.2 The Source Code for the software has to be handed over to the DGOV;

4.3 The copyrights of the software should be with DGOV;

4.4 The vendor shall take a backup of the entire system (software and data), so that in case of hardware failure or other such problem, the system can be restored to its original state.;

5. The successful bidder will have to maintain the software for one year from the date of its commencement.

6. Interested parties are requested to submit 'technical bid' and 'commercial bid' separately in sealed envelopes. The two bids shall be enclosed in one envelope. The technical bids will be opened first on 05.09.2012 (11: 30 am). Commercial bids of parties who do not qualify under 'technical bids' shall not be entertained. Representatives of parties may be present at the time of opening tenders if they so desires.

7. The quotation (technical and commercial) marked clearly on top 'RPF for Digitization' and enclosed in one envelope shall be submitted in a sealed cover to the DGOV, 7th Floor, New Customs House, Mumbai-1, on or before 03.09.2012 (03:30 pm). The Commissioner (Valuation), DGOV, Mumbai reserves the right to cancel the quotation notice or to reject any or all the quotations received from the service providers, without assigning any reason for the same. No correspondence will be made with unsuccessful bidders.

8. This issue with the approval of Director General of Valuation.

(Rajendra Singh)
ADDITIONAL COMMISSIONER

Copy:

*Forwarded to
7.8.12*

1. Website of DGOV.
2. Notice Board.