

भारत सरकार
मूल्यांकन महानिदेशालय
(केन्द्रीय उत्पाद एवं सीमाशुल्क बोर्ड)
1ला तल, नवीन सीमाशुल्क भवन,
बॉलार्ड एस्टेट, मुम्बई - 400 001. भारत
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GOVERNMENT OF INDIA
DIRECTORATE GENERAL OF VALUATION
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F.NO.VAL/ADMN/75/2007


Mumbai 09.09.2010.

QUOTATION NOTICE.

Quotations are invited from the service providers for maintaining Computers & Peripherals including software's installed in the Headquarters office of this Directorate at Mumbai. The list of Computers & Peripherals required to be maintained is attached. The Service Provider shall be responsible for maintaining the said Computers & Peripherals and shall also be providing a Resident Engineer on all working days during office hours.

Interested service providers shall apply quoting the charges for such maintenance with provision of a Resident Engineer, on annual basis for the period from 01.10.2010 to 31.09.2011. The service provider shall also furnish the Service Tax Registration Number and Addresses of the Central Government Office where such services are being provided along with details thereof.

The quotation shall be submitted in a sealed cover to the Headquarters office at Mumbai not later than 24.09.2010. The Director General of Valuation reserves the right to cancel the quotation notice or to reject any or all the quotations received from the service providers, without assigning any reason for the same.


(S. D. CHAND)
Dy. Commissioner
Valuation, Mumbai

ANNEXURE TO LETTER F.NO.VAL/ADMN/75/2007 DATED 09.09.2010.
TERMS & CONDITIONS WITH REFERENCE TO MAINTENANCE OF COMPUTER SYSTEMS &
PERIPHERALS LOCATED IN DIRECTORATE GENERAL OF VALUATION, MUMBAI (DGOV)

1. The maintenance contract will be a full comprehensive contract, which will be valid for a period of one year commencing from 01.10.2010.
2. DGOV reserves right to terminate the contract at any time by giving one month notice in writing, in advance.
3. The personnel from D.G.O.V will be responsible for operating the systems, printer & terminals during the period of contract and will not repair / maintain any equipment.
4. The equipment will be handed over to D.G.O.V, after the maintenance contract period, in good working condition.
5. To monitor maintenance activities and to discuss other related issues, weekly meeting between the Resident Engineer and the Officer –in-charge will be held at the office of the DGOV on the 7th floor, Annexe Building, New Custom House, Ballard Estate, Mumbai – 400 001.
6. A resident Engineer will be made available at the office of the DGOV on all working days for full day.
7. The Resident Engineer provided will attend to the service calls, who will also maintain record of machine failure including nature of failure, date & time of booking the complaint, when machine was made up and total down time. This record will be signed by the Resident Engineer and shown to the Officer in charge of Systems once every week.
8. The complaints will be attended on site and repairs will be carried on the spot. In case of major failure, if the faulty equipment needs to be taken to the Repair Centre, the same would be taken with due consent of the Officer In-Charge of Systems, and alternative replacement will be provided.
9. In case of intermittent failures and repetitive problems due to improper diagnosis or repairs, the system will be treated as continuously down.
10. The bill should be submitted on the completion of quarter, subsequent to which the payment will be made. No payment in advance would be made in respect of any other quarter. The payment would be released only after a certification by a nominated officer from Systems section of DGOV that the services rendered have been satisfactory.

Configuration of PC & peripherals

A. Desktops / Laptops

No.	Processor	RAM	HDD	Screen size	CD/DVD	Brand
1	Pentium D 2.80 Ghz	2 GB	160 GB	17	DVDROM	ACER
2	Intel Core2 2.40 Ghz	2 GB	240 GB	19	Combo	HCL
3	Pentium III 551 Mhz	256 MB	20 GB	17	CDROM	WIPRO
4	Pentium 4 3.0 Ghz	256 MB	80 GB	15	CDROM	HCL
5	Pentium D 2.80 Ghz	1 GB	80 GB	17	DVDROM	IBM
6	Pentium D 2.80 Ghz	512 MB	320 GB	17	Combo	ACER
7	Pentium D 2.80 Ghz	512 MB	160 GB	19	Combo	ACER
8	Intel Core2 2.40 Ghz	1 GB	260 GB	19	Combo	HCL
9	Pentium D 2.80 Ghz	512 MB	160 GB	15	DVDRW	ACER
10	Pentium D 2.20 Ghz E2200	1 GB	160 GB	17	DVDROM	HCL
11	Pentium 4 2.4/1.82 Ghz	376 MB	40 GB	15	CDROM	HCL
12	Intel Core2 2.20 Ghz B4500	2 GB	250 GB	17	DVDROM	HCL
13	Pentium 4 1.60 Ghz	512 MB	20 GB	16	CDROM	ASSEMBLED
14	Pentium 4 2.8Ghz	1.11GB	40GB	17	CDROM	HCL
15	Pentium 4 3.00Ghz	256MB	80GB	16	CDROM	HCL
16	Pentium 4 2.4 Ghz	632MB	120 GB	16	CDROM	HCL
17	Pentium 2 Duo E4500 2.2Ghz	1GB	160GB	19	Combo	HCL
18	Pentium 2 Duo E4500 2.2Ghz	1GB	160GB	19	Combo	HCL
19	Pentium 2 Duo E4500 2.6Ghz	1GB	160GB	17	DVD ROM	HCL
20	Pentium 4 CPU 1.8Ghz	512MB	40GB	17	DVDROM	HCL
21	Pentium 4CPU 1.6Ghz	256MB	40GB	16	CDROM	Zenith
22	Intel Core2 2.20 Ghz B4500	1 GB	160 GB	17	Combo	HCL
23	Pentium D 2.20 Ghz E2200	1 GB	160 GB	16	Combo	HCL
24	Intel Core2 6600 2.4Ghz	2 GB	250 GB*	17	DVDROM	HCL
25	Intel Core2 2.60 Ghz E7300	1 GB	160 GB	19	Combo	HCL
26	Pentium 4 2.4 Ghz	256 MB	40 GB	17	CDROM	HCL
27	Intel Core2 6600 2.4Ghz	1GB	250GB	19	Combo	HCL
28	Pentium D 2.8Ghz	1GB	160GB	17	CDROM	ACER
29	Intel D 2.8 Ghz	1GB	160GB	16	Combo	HCL
30	Pentium 4 3.00Ghz	2GB	240GB	16	CDRW	HCL
31	Intel Core 2 E7300 2.2Ghz	1GB	160GB	17	DVDROM	HCL
32	Pentium 4 CPU 3.00Ghz	2GB	80GB	16	DVDROM	HCL
33	Intel Xeon 3.00 Ghz	2GB	320GB	16	CDROM	HCL
34	Intel Xeon E 5410 2.33Ghz	4GB	500Gb	17	CDROM	HCL
35	Intel Xeon E 5410 2.33Ghz	4GB	500Gb	17	CDROM	HCL
36	Intel Xeon E 5410 2.33Ghz	4GB	500Gb	17	CDROM	HCL
37	Intel Core 2 Duo	1 GB	80 GB	15	DVDRW	Compaq Laptop
38	Intel Core 2 Duo	1 GB	80 GB	15	DVDRW	Compaq Laptop

B. Printers

No.	Printer Brand	Model No	Location
1	HP Deskjet	845C	AC
2	HP Laserjet	P1007	Accounts
3	HP Colour laserjet	CP1515n	ADC
4	HP Laserjet	P1007	ADC
5	HP Laserjet	P1505	ADC
6	HP Laserjet	P1505	Admin
7	HP Laserjet	P1007	Admin
8	HP Laserjet	P1007	Admin
9	HP Laserjet	P1505	Admin
10	Canon Laser	LBP2900B	Cen Ex
11	HP Deskjet	845C	Cen Ex
12	HP Officejet	F300	Commissioner
13	HP Colour laserjet	CP1515n	DC
14	HP Laserjet	P 1007	DC
15	HP Deskjet	840C	Despatch
16	HP Laserjet	P1505	DG Val
17	HP Colour laserjet	CP1515n	DG's Chamber
18	HP Laserjet	P1007	ECDB
19	HP Laserjet	P1505	NIDB
20	HP Laserjet	P1007	PA Commissioner
21	HP Officejet	J6488	PA to DG's
22	HP Laserjet	P1007	Policy